



CERTIFIED PRODUCT
Manufactured under a BS EN ISO 9001 Quality System
Accepted by BSI.

Fowler Road
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Broughty Ferry, Dundee DD5 3RU
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Registered in Scotland No. SC 100482

Issue No. 2
Authorised by: Gordon Dickson

Date: 12.02.07

MANAGEMENT RESPONSIBILITY, AUTHORITY AND COMMUNICATION

1.1 QUALITY POLICY

It is the policy of RAVENSBY GLASS CO. LIMITED to maintain a quality system designed to meet the requirements of EN ISO 9001 – 2008. BS EN 1279, BS EN 12150-C1 and the kitemark Protocol, for the use of glass in buildings. In accordance with this policy, the company's objectives are:


- To ensure that the product meets the customers needs;
- To supply product and services which conform to specified requirements and to provide objective evidence of such conformance;
- To ensure that inspection requirements are determined and satisfied throughout all phases of work;
- To develop and maintain quality consciousness amongst all staff.

The scope of this quality policy and these objectives extended to all activities undertaken by the Company in the manufacture of:

- Hermetically sealed double glazed units to BS EN 1279
- Toughened glass to BS EN 12150-C1 / BS EN 12600
- Processed glass

The Company is committed to continuous improvement of performance both in the short and long term and measurable objectives are set and reviewed regularly.

The Company's quality assurance policy is authorised by and has the full commitment of the Directors as is confirmed by the signature of the Managing Director, which appears hereunder.

Signed..........

.....26 May 2015.....

DATE