

QUALITY MANUAL

QMAN002 Issue No. 2

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Authorised by Gordon Dickson (Managing Director), Signature and date:



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Quality Policy

In order to achieve long term company growth, Ravensby Glass Co. Limited is committed to:-

- Assessing and addressing market developments;
- Meeting and striving to exceed customer requirements;
- Complying with relevant standards and regulations;
- Promoting Quality awareness and ensuring that all personnel within the Company are responsible for the quality of their work.

This is facilitated by the implementation of a Quality Management System designed to meet the requirements of BS EN ISO 9001, BS EN 1279, BS EN 12150-1, BS EN 14179, BS EN 1863, BS EN 14449 and Kitemark requirements in PP638, PP629 and PP630.

The scope of this Quality Policy extends to all activities undertaken by the Company in the manufacture of:

- Insulated glass units to BS EN 1279
- Toughened safety glass to BS EN 12150-1
- Heat soaked safety glass to BS EN 14179
- Heat Strengthened glass to BS EN 1863
- Laminated glass and laminated safety glass to BS EN 14449
- Processed glass

The Company is committed to continuous improvement of the Quality Management System; measurable objectives are set and reviewed regularly.

In accordance with the Quality Policy, the company has determined Quality Objectives (Reference QMAN004 Quality Objectives).